997 / 824 Processing Flow

Arizona

INBOUND 997 / 824 from Trading Partners

AHCCCS sends transactions 271, 277, 820, 834 and 835 to Trading Partners. The Trading Partner will retrieve transactions 271, 277 and 835 from the Web server. The Web server will not accept either a 997 or an 824 transaction code set.

For 820 and 834 transactions, AHCCCS will accept either a 997 or an 824. Trading Partners retrieve the 820 and 834 from the FTP server under the directory of **hp-id\HLP\ROSTER\(prod or test**). The Trading Partner would return a 997 as an acknowledgment or an 824 if the Trading Partner finds an error with the file. A new directory will be defined for acknowledgements called **hp-id\HLP\ACKIN\(prod or test)**.

OUTBOUND 997 / 824 to Trading Partners

AHCCCS will retrieve transactions 270, 276, and 837 from Trading Partners. Transactions 270 and 276 will be retrieved from the Web server. These transactions will not generate either a 997 or 824 transaction. Instead, an internal error file will be generated and the Web server will notify the Trading Partner that the input file failed.

For the 837 transactions, AHCCCS will retrieve all files in the **submitter-id\CLAIMS\ECSIN\(prod or test)** directory. This directory will contain any inbound 837-transaction code set. If the file is compliant, AHCCCS will produce a 997 good acknowledgment back to the Trading Partner. Otherwise, an 824 transaction will be created notifying the Trading Partner of the error. In either case, the 997 or 824 transaction is sent to the **submitter-id\CLAIMS\ECSOUT\(prod or test)** directory for notification to the Trading Partner.